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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:

Confirmation No.: 9204

David JACOBS et al.

Examiner: B. Jaroenchonwanit

Serial No: 09/602,024

Group Art Unit: 2143

Filed : June 23, 2000

For : AUTOMATED PROVISIONING SYSTEM

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JUN 30 2004

Technology Center 2100

LETTER

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In paragraph 2 of the Office Action of January 29, 2004, the Examiner objected to Figures 1 and 2 for proper labeling. The error in these figures and correction needed was not understood. A phone call was placed to the Examiner of June 21 seeking clarification. The Examiner indicated that he would obtain the application file before discussing the matter. A second phone call placed to the Examiner on June 25 revealed that the Examiner was out of the Office until July 15, past the June 29, 2004 deadline for responding.

Although the objection to Figures 1 and 2 are not addressed in the response filed on June 24, it is respectfully maintained that the response is fully responsive due to the confusion regarding the objection and the inability to obtain clarification. Upon clarification of the objection, applicant will take the necessary corrective action.

Respectfully submitted,

by

Christopher J. McDonald
Reg. No. 41,533

Date:

June 25, 2004